IMPORTANT INFORMATION



May 2018



TRAFT

Rail Replacement Project



IMPORTANT CUSTOMER INFORMATION

Supertram Rail Replacement Hillsborough to Middlewood 26th May - 15th June

For information on tickets and services:

supertram.com travelsouthyorkshire.com



Area 1 Rail replacement works

Where?

Taking place: Hillsborough to Middlewood

When?



Planned works from: 26th May to 15th June

What's happening to trams and buses in Area 1?

Work will take place to replace worn out track from Middlewood P&R and along Middlewood Road to around the area of the bowling green in Hillsborough Park. This is part of the Rail Replacement Project being managed by the South Yorkshire Passenger Transport Executive.

During these works, the Yellow route trams will be diverted to Malin Bridge. The information in this leaflet will let you know what is happening to trams, tram replacement buses and also what tickets are valid where. These works are essential in ensuring that trams can operate for years to come and we would like to apologise for any inconvenience you may experience.

Tram service information

Yellow route services

The Yellow route service will operate between Meadowhall Interchange and Malin Bridge with a normal timetable between Meadowhall and Hillsborough. Please check online at supertram. com for yellow route departure times from Malin Bridge.

Blue route services

During these works, a normal Blue route will operate between Halfway and Malin Bridge.

Purple route services

During these works, a normal Purple route will operate between Herdings Park and Cathedral (Meadowhall on Sundays).

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Trams will op	<mark>erate</mark>
	Halfway to Malin Bridge
	Meadowhall to Malin Bridge
COMPLE ROUTE	Herdings Park to Cathedral*
* Maadawkall on Sundavs	

* Meadowhall on Sundays

Tram replacement buses

U Y1 BUS	Hillsborough Interchange to Middlewood*
uaaaa SL1/a	Extended to Hillsborough via Worrall Road $^{\scriptscriptstyle \dagger}$
* from 29th May	[†] from 26th May

Middlewood Park & Ride

Please note: Middlewood P&R will be *closed between the* 26th May and 31st May whilst work takes place at this site.

P+ min

Connecting between buses and trams

We have designed our timetables so that trams, Y1 and SL1/a buses connect at Hillsborough Interchange. However, a number of factors can affect this. Replacement buses in particular can sometimes experience unexpected delays as a result of traffic. We build a buffer into our bus timetables to allow for this but as the impact of traffic delays can vary from day to day, we can only apologise for any delays you may experience as this is outside of our control.

At quieter times of day, some bus services in particular can arrive earlier than intended and you may find that you just miss a connecting service. However the service you might have just missed won't usually be the one you were planned to connect with.

We understand that missing a connection in any circumstances can be frustrating however we regret that we are unable to hold services to wait for other services, due to the knock on effect this can have for other customers and other services elsewhere on the network.

RAIL REPLACEMENT BUS SERVICE

Due to road closures on Middlewood Road the Y1 bus service can only operate between the 29th May until the end of the Area 1 works on the 15th June. The Y1 will take a circular route from Hillsborough Interchange along Dykes Hall Road, Worrall Road and Stockarth Lane to Middlewood, returning along Middlewood Road.

The Y1 will stop on Middlewood Road at Marion Road bus stop from 29th - 31st May, due to the closure of Middlewood Park & Ride.

From 1st of June until the planned finish of the works on 15th June, the Y1 will stop in Middlewood Park & Ride.

The Stagecoach SL1/a service to Stocksbridge will operate from Hillsborough Interchange via Dykes Hall Road and Worrall Road. Tram only and Park & Ride tickets will be valid on the SL1/a between Hillsborough Interchange and Worrall Road/ Langsett Avenue bus stops.





Where do I buy my ticket?

If you're starting your journey on a tram, you can buy your ticket as normal from our on board conductor. If you start your journey on a rail replacement bus, you can buy your ticket from the driver. At some bus stops we will also have conductors at the stop, particularly at peak times. In this case, please buy your ticket from the conductor as this will help avoid a long wait at the bus stop when the bus arrives.

Usual Supertram fares and conditions apply to all journeys on replacement bus services. The table below shows which tickets are valid where;

Stagecoach ticket type	Valid on trams	Valid on tram replacement buses	Valid on normal Stagecoach buses
Tram Only Dayrider or Megarider	~	>	SL1/a Hillsborough - Worrall Road/ Langsett Avenue only
Bus Only Dayrider or Megarider	×	×	v
Bus & tram Dayrider or Megarider	~	 Image: A set of the set of the	~
Tram Only Single	~	×	SL1/a Hillsborough - Worrall Road/ Langsett Avenue only
CityBus	×	×	~
CityWide	~	 	~
GetAbout	 ✓ 	 Image: A start of the start of	 ✓
Park & Ride	~	~	SL1/a Hillsborough - Worrall Road/ Langsett Avenue only

Where is the latest information?

If you need to contact us, please call us on **0114 272 8282**, visit our website at supertram.com and click the 'help and contact' tab or write to us at Supertram, Nunnery Depot, Woodbourn Road, Sheffield S9 3LS.

Area 1 Rail replacement works

Taking place:





Hillsborough to Middlewood Planned works from:

26th May to 15th June

The SL1/a will operate through to Hillsborough Interchange via Worrall Road and Dykes Hall Road.

Middlewood and Leppings Lane will not have any services between 26th May and 28th May due to the closure of Middlewood Road.

From 29th May the Y1 tram replacement bus service will also operate between Hillsborough Interchange and Middlewood travelling in a clockwise circle; out along Dykes Hall Road and Worrall Road then returning along Middlewood Road.

AREA 1 - Tram stops affected by rail rep



Om Area 1 - Tram Stops Affected By Rail Works

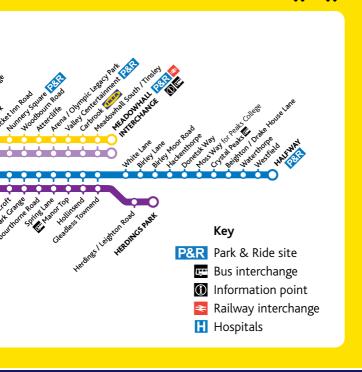
supertram.com travelsouthyorkshire.com

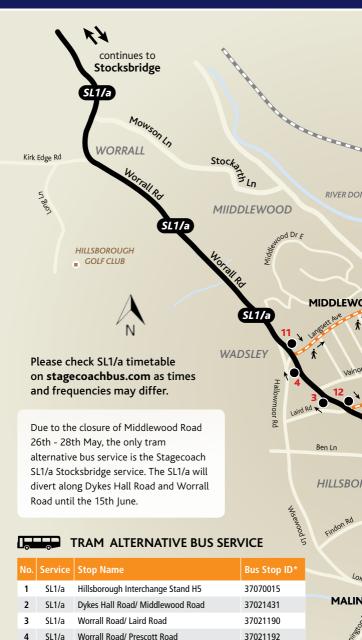
Trams will op	erate
BLUE ROUTE	Halfway to Malin Bridge
THE YELLOW ROUTE	Meadowhall to Malin Bridge
DURPLE ROUTE	Herdings Park to Cathedral*
* Meadowhall on Sundays	

Tram replacement buses

U Y1 BUS	Hillsborough Interchange to Middlewood*
G===⊃ SL1/a	Extended to Hillsborough via Worrall Road [†]
* from 29th May	† from 26th May

lacement works





 12
 SL1/a
 Worrall Road / Wadsley Lane
 37021189

 * Bus Stop ID - visit: travelsouthyorkshire.com for real time bus service information

Worrall Road / Langsett Avenue

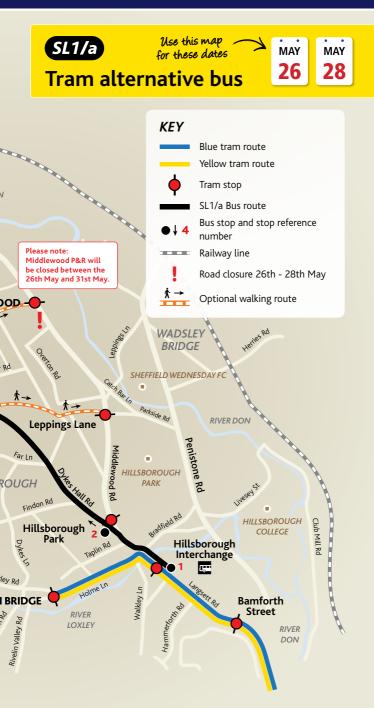
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SL1/a

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37025471

BUS INFORMATION: 26th MAY – 28th MAY





ALTERNATIVE BUS SERVICES

No.	Service	Stop Name	Bus Stop ID*	Ben Ln
1	Y1 & SL1/a	Hillsborough Interchange Stand H5	37070015	
2	Y1 & SL1/a	Dykes Hall Road/ Middlewood Road	37021431	HILLSBOI
3	Y1 & SL1/a	Worrall Road/ Laird Road	37021190	
4	Y1 & SL1/a	Worrall Road/ Prescott Road	37021192	ba
5	Y1	Middlewood Road North/ Stockarth Lane	37020528	Findon Rd
6	Y1	Middlewood Road/ Winn Gardens	37020532	
7	Y1	Middlewood Park & Ride ⁺	37027290	
8	Y1	Middlewood Road/ Marion Road ⁺	37021194	Lox
9	Y1	Middlewood Road/ Shepperson Road	37020489	MALIN
10	Y1 & SL1/a	Middlewood Road/ CO-OP Superstore	37021424	
11	SL1/a	Worrall Road / Langsett Avenue	37025471	Set _o ,
12	SL1/a	Worrall Road / Wadsley Lane	37021189	Stannin Broom

† Y1 Tram Replacement bus stops at 8. Middlewood Road/ Marion Road from 29th-31st May, then stops at 7. Middlewood Park and Ride 1st-15th June.

* Bus Stop ID - visit: travelsouthyorkshire.com for real time bus service information

BUS INFORMATION: 29th MAY – 15th JUNE



JUNE 5 MAY 2.9

REPLACEMENT BUS TIMETABLE

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Mond	Monday to Friday		Ξ	odsll	Hillsborough - Middlewood - Hillsborough (circle)	2 '	liddle	ewoo	4 - þ	Hillsb	orou	gh (c	circle			ຊ	15
Tram	Hillsborough tram stop arrive		05:42	06:02	06:19	06:39	06:49	06:59	07:09	and	08:29 08:39		08:49	08:59	60:60	09:19	09:29
2	Hillsborough Interchange	•	05:45	06:05	05:45 06:05 06:24 06:42	06:42	06:52	07:02	07:12	_	08:32	08:42	08:52	09:02	09:13	09:22	09:34
Y1 Bus	Middlewood Park & Ride	05:41	06:01 06:21 06:41 06:59 07:10	06:21	06:41	06:59		07:20	07:31	every 10	08:51	00:01	09:01 09:10 09:20	09:20	09:31	09:39	09:51
ļ	Hillsborough Interchange	05:47	05:47 06:07 06:27 06:47 07:05 07:17	06:27	06:47	07:05	07:17	07:27	07:39	mins	08:59 09:08	80:60	09:18 09:28	09:28	09:38	09:46 09:58	09:58
Tram	Hillsborough tram stop depart	05:52	05:52 06:12 06:32 06:52 07:07 07:22 07:32	06:32	06:52	07:07	07:22	07:32	07:42	until	09:02	09:12	09:12 09:20 09:32	09:32	09:43	09:49	10:01
Tram	Hillsborough tram stop arrive	09:39 09:51	09:51	and	15:51 16:04	16:04	and	17:34	17:34 17:44 17:54 18:04 18:14 18:24	17:54	18:04	18:14	18:24	18:34	18:44	18:54	19:04
	Hillsborough Interchange	09:44	09:56	then	15:56	16:07		17:37	17:47	17:58	18:09	18:17	18:27	18:37	18:48	18:59	19:09
Y1 Bus	Middlewood Park & Ride	10:01	10:13	every 13	16:15	16:26	every 10	17:56	18:06	18:16	18:27	18:33	18:43	18:53	19:04	19:15	19:25
	Hillsborough Interchange	10:08	10:20	mins	16:23	16:34	mins	18:04	18:13	18:23	18:33	18:39	18:49	18:59	19:10	19:21	19:31
Tram	Hillsborough tram stop depart	10:13	10:25	until	16:28	16:38	until	18:08	18:18	18:28	18:38	18:42	18:52 19:02		19:14	19:26	19:38
Tram	Hillsborough tram stop arrive	19:24	19:24 19:36 19:48	19:48	20:00	20:12	20:37	and	22:57 23:17	23:17	23:37	23:57	EOL	i+ e/ L I S	Eor SI1/a timatablec aleace	acolo a	
1	Hillsborough Interchange	19:28	19:39	19:50	20:05	20:17	20:39	then	22:59	23:22	23:42	23:59	visi	t stage	visit stagecoachbus.com	pus.cc	Ę
Y1 Bus	Middlewood Park & Ride	19:44	19:44 19:55	20:06	20:21	20:33	20:55	every 20	23:15	23:38	23:58	00:15					
	Hillsborough Interchange	19:50	20:01	20:12	20:27	20:39	21:01		23:21	23:44	00:04						
Tram	Hillsborough tram stop depart	19:54	19:54 20:04 20:14 20:34 20:43 21:03	20:14	20:34	20:43	21:03	until	23:23 23:54 00:14	23:54	00:14	•					

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Y1 TIMETABLE: 29th MAY – 15th JUNE

סמומות	ay																
Tram	Hillsborough tram stop arrive	05:39	05:39 05:59 06:19 06:39 06:59	06:19	06:39	06:59	07:19	07:39 07:59 08:19 08:39 08:59	07:59	08:19	08:39	08:59	09:09 09:19	09:19	09:27	09:39	and
	Hillsborough Interchange	05:42	06:02 06:22 06:42	06:22	06:42	07:02	07:21	07:21 07:41 08:01 08:21 08:44	08:01	08:21	08:44	09:02	09:14	09:22	09:32	09:44	then
Y1 Bus	Middlewood Park & Ride	05:58	05:58 06:18 06:38 06:58	06:38	06:58	07:18	07:38	07:38 07:58	08:18	08:38	08:38 09:01	09:19	09:31	09:39	09:49	10:01	every 13
	Hillsborough Interchange	06:04	06:24		06:44 07:04	07:24	07:44	08:04	08:24	08:44	09:08	09:26	09:38	09:46	09:56	10:08	mins
Tram	Hillsborough tram stop depart	00:90	06:26	06:46	07:06	07:26	07:46	08:06	08:26	08:46	09:14	09:31	09:43	09:49	06:06 06:26 06:46 07:06 07:26 07:46 08:06 08:26 08:46 09:14 09:31 09:43 09:49 10:01 10:13	10:13	until
Tram	Hillsborough tram stop arrive	17:39	17:39 17:51 18:03	18:03	18:15	18:15 18:27 18:39	18:39	18:51	19:03	19:15	19:15 19:39 19:51	19:51	20:15	20:37	and	23:37	23:57
1	Hillsborough Interchange	17:44	17:54	18:06	18:18	18:30	18:42	18:42 18:54	19:06	19:18	19:44	19:56	20:18	20:39	then	23:39	23:59
Y1 Bus	Middlewood Park & Ride	18:01	18:01 18:11 18:23	18:23	18:34	18:34 18:46 18:58	18:58	19:10	19:22	19:34	19:34 20:00	20:12	20:34	20:55	every	23:55	00:15
ļ	Hillsborough Interchange	18:08	18:17	18:29	18:40	18:40 18:52	19:04	19:16	19:28	19:40	20:06	20:18	20:40	21:01	mins	00:01	
Tram	Hillsborough tram stop depart	18:13	18:19	18:31	18:43	18:31 18:43 18:55	19:07	19:07 19:19 19:31	19:31	19:43	19:43 20:14 20:23	20:23	20:43	21:03	until	00:03	•
Sunday	٨																
Tram	Hillsborough tram stop arrive	•	07:38	and	22:38	22:58	23:18	23:38									
	Hillsborough Interchange	07:23	07:43		22:43	23:03	23:23	23:41									
Y1 Bus	Middlewood Park & Ride	07:40	07:40 08:00	every	23:00	23:20	23:40	23:58		For S	L1/a 1	cimet	ables	For SL1/a timetables. please	se		
	Hillsborough Interchange	07:46	07:46 08:06	mins	23:06	23:26	23:46	•		visit	staø	eco	achb	visit stagecoachbus com	mo		
Tram	Hillsborough tram stop depart	07:51	08:11	until	23:11	23:30	23:50				0						

Notes

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Rail Replacement Project

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For general travel Information:

• traveline

(Monday - Sunday 8am until 8pm)

Supertram enquiries and Lost Property:

0114 272 82 82 (Monday - Friday 8.30am until 5pm)

- Stagecoach Supertram
 Nunnery Depot
 Woodbourn Road
 Sheffield
 S9 3LS
- supertram.com



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SYPTE Customer Liaison Team

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